

Privacy Policy

Effective Date: 10 June 2026

Introduction

Thee Carwash ("we", "our", or "us") respects your privacy and is committed to protecting your personal information in accordance with applicable South African privacy laws, including the Protection of Personal Information Act (POPIA).

This Privacy Policy explains how we collect, use, store, and protect your information when you visit our website, theecarwash.co.za, contact us, or use our services.

Information We Collect

We may collect the following information:

- Full name
- Phone number
- Email address
- Physical address or service location
- Vehicle information provided by you
- Information submitted through contact forms
- WhatsApp communications
- Website usage data and analytics
- IP address and browser information

How We Use Your Information

We use your information to:

- Respond to enquiries and quotations
- Schedule and provide detailing services
- Communicate regarding appointments
- Improve our website and services
- Send service updates and promotions (where consent has been provided)
- Maintain records for administrative and legal purposes

Website Analytics and Cookies

Our website may use cookies and analytics tools to improve user experience and understand website performance.

Cookies help us:

- Understand how visitors use our website

- Improve website functionality
- Measure marketing performance

You may disable cookies through your browser settings, although some website features may not function correctly.

Sharing of Information

We do not sell, rent, or trade your personal information.

We may share information with:

- Service providers assisting with website hosting, analytics, or communications
- Payment processors where applicable
- Regulatory authorities where required by law

All third-party providers are expected to maintain appropriate security measures.

Data Security

We take reasonable technical and organisational measures to protect your personal information against:

- Unauthorised access
- Loss or theft
- Misuse
- Alteration or disclosure

However, no online transmission or storage system can be guaranteed to be completely secure.

Retention of Information

We retain personal information only for as long as necessary to:

- Provide services
- Meet legal obligations
- Resolve disputes
- Maintain business records

Your Rights

Under applicable privacy laws, you may request:

- Access to your personal information
- Correction of inaccurate information
- Deletion of information where legally permissible
- Withdrawal of consent for marketing communications

To exercise these rights, please contact us using the details below.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

Children's Privacy

Our services are not directed at individuals under the age of 18, and we do not knowingly collect personal information from minors.

Changes to This Policy

We reserve the right to update this Privacy Policy at any time. Any changes will be posted on this page with the updated effective date.

Contact Us

If you have any questions regarding this Privacy Policy or how your information is handled, please contact:

Thee Carwash

☎ Chris: 066 527 0198

☎ Benita: 082 050 1786

🌐 theecarwash.co.za